



Leading, engaging and building relationships with multicultural teams

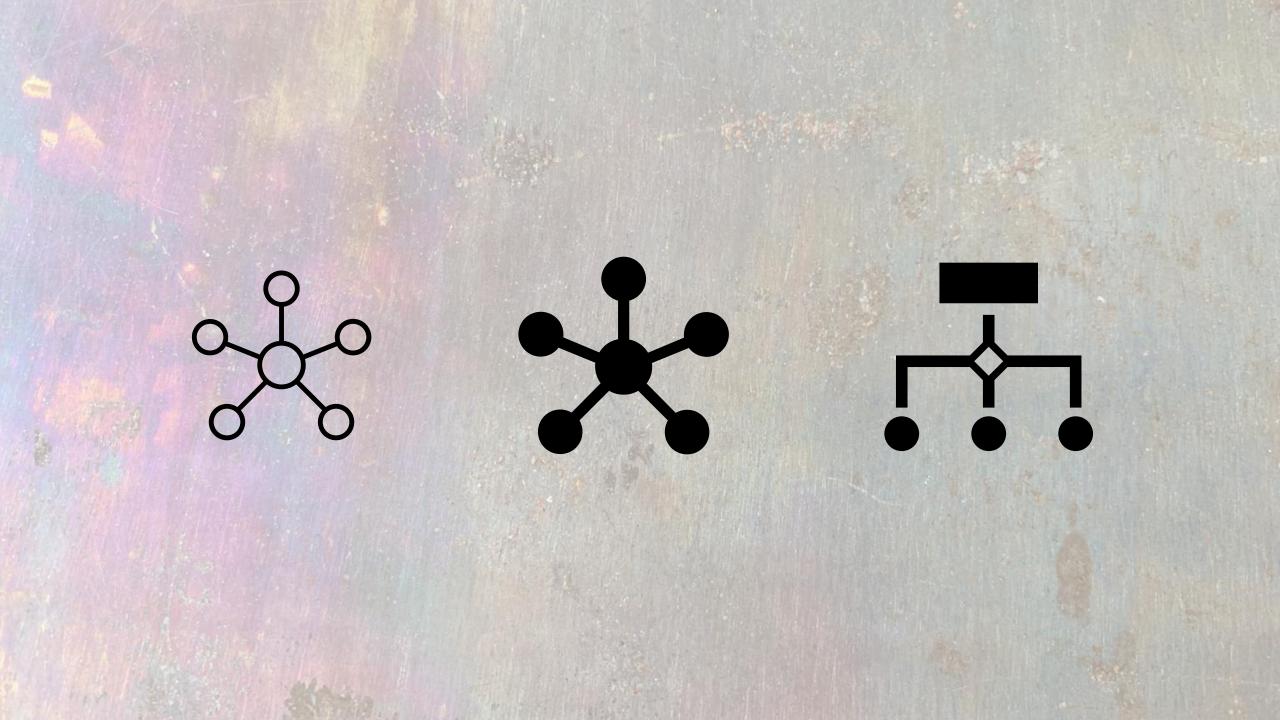
Michael Faust for Open University Business School

 What actions and strategies will enable you to thrive in an international setting?

 What does it take to lead international teams and how can you develop the leadership approach and exceptional cultural awareness to succeed?

 What are the typical derailers and how can you avoid them?





Delegation. I delegate until I feel nauseous about it — and then I delegate some more.



Observe. Listen. Speak. In that order

Replace 'but' with '&'

Chameleon.

Is it a team?

How you disagree.

Trust the cliché. Find the individual

Cultural intelligence.

I am different. Not they are different.

Define team culture and ways to do things.

Over communicate: Reach & frequency.

Over communicate: Fixed & variable.

Communicate: Quality not quantity

High standards.

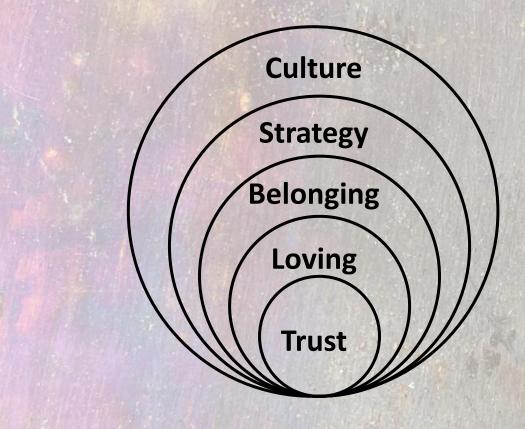
Sleeves up. Sleeves down.

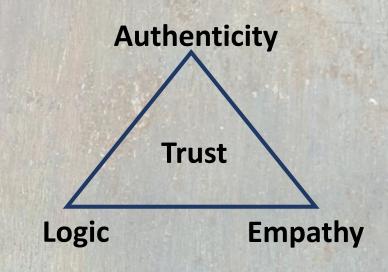
Add value.

Drive it hard.

Social > business.

Influence beyond formal authority.





Frances Frei: Unleashed/Building Trust/HBR/TED

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From here you can create your personal Career Maximiser account so that you can work through the course and build your career strategy.

Just click on the link to register and get started.

If you've already created your personal

account, use the login link to go straight to the login page for the course (you can also use this link if you've forgotten your password).

Below the links there is a video which will give you more background on the course and how it can help you, and below the video you will find a link to other careers resources.

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